

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
APPLICATION BRANCH

In Re Application of:) Docket: 51207-1070
Kappel *et al.*)
)
)
) Examiner: To be assigned
Serial No.: To be assigned)
) Art Unit: To be assigned
Filed: Herewith)
)
)
For: **CUSTOMER CARE AND BILLING SYSTEM**)



CLAIM FOR PRIORITY UNDER 35 USC 119

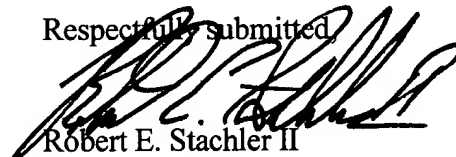
Honorable Commissioner of Patents
and Trademarks
Application Branch
Washington, D.C. 20231

Sir:

Applicant will submit a certified copy of German patent application 00106948.3-2201, filed March 31, 2000, when it becomes available.

Applicant claims priority to said application under 35 USC 119.

Respectfully submitted,



Robert E. Stachler II
Reg. No. 36,934

THOMAS, KAYDEN, HORSTEMEYER & RISLEY
Suite 1750
100 Galleria Parkway, N.W.
Atlanta, GA 30339-5948
770/933-9500